FamilyMetrics Features

1. Secure Client Files
   - Manage on-site and community clients
   - Sort and search by name or unit number
   - Set automatic daily service reminders

2. Unit Profile Directory
   - Organize families by unit
   - Quickly view family living status by head-of-household, dependants, etc.
   - Report and search by single or multiple units

3. Client Files Overview
   - Quickly identify clients with outstanding service needs
   - Easily pinpoint which clients are missing documentation
   - Printable “to do” lists

4. Birthday Directory
   - Never forget clients birthdays
   - Sort by month, day, or name
   - Printable clients birthday list

5. Client Contact Directory
   - Easily access client contact information
   - Sort by last name or unit number
   - Print entire or segmented contact list

   - Document and organize community partners and referral agencies for fast access
   - Track all referrals
   - Generate reports by service category

7. Client Service and Activity Log
   - Enter service logs at individual or group level
   - Link to resource directory to track referrals
8. **Program Portal**
   - Document services and measure outcomes for on-going programs
   - Track program attendances
   - Measure programs on one property or across your entire organization

9. **Progress Notes**
   - Securely record case management notes
   - Link to services and referrals
   - Ensure accuracy with built-in spell check

10. **Follow-up Task and Service Request Forms**
    - Quickly document outstanding services needs
    - Set automatic reminders to ensure follow-through
    - Enhance service delivery and client satisfaction

11. **Service Management Plan**
    - Organize past and present needs
    - Quickly view pending and processed services
    - View response times to client needs

12. **Status Forms**
    - Track outcomes related to education, employment, financial, housing, public assistance
    - Easy to input and update
    - Links to outcome reports

13. **Multi-Property Outcomes and Statistics Reports**
    - Over 60 standard reports let you report on one property or across your entire organization
    - Digest complex facts and figures more easily with advanced data visualization
    - Drill-downs let you analyze results from a variety of perspectives

14. **Ad Hoc Report Filter**
    - Leverage standard outcomes reports to generate ad hoc report queries
    - Easily select reporting criteria such as age, gender, living status, etc.
    - Save selections for future reporting needs
15. **Property Service Reports**
   - Query by duplicated and unduplicated services delivered
   - Generate client summary reports by service categories
   - Analyze by service types and sub-categories

16. **Program Reports**
   - Generate program reports across both property and organizational level
   - View attendance thresholds and completion levels
   - Analyze by participant status

17. **Education Reports**
   - Generate education outcomes such as GPA’s, reading levels, etc.
   - Measure progression by grade level
   - Analyze property and organization-wide education statistics

18. **Employment Reports**
   - Measure employment progression
   - Examine working/not-working statistics
   - Analyze employment outcomes such as wage increases, insurance, etc.

19. **Financial Reports**
   - Measure outcomes such as EITC, check cashing services, etc.
   - View statistics and outcomes for positive assets such as bank accounts
   - Compare financial goals with progress made

20. **Housing Reports**
   - View client housing status
   - Capture and evaluate housing progression
   - Evaluate progress towards home ownership

21. **Public Assistance Reports**
   - Analyze client public assistance summaries and statistics
   - Public assistance recertification tracking
   - Monitor changes in public assistance

22. **Client Turnover Reports**
• Easily generate client turnover outcomes report
• Identify why clients move out
• Analyze progress towards home ownership

23. **Incident/Violation Log**
• Track incidents/violations by category
• Track incidents/violations by client
• Easily generate incident resolution reports

24. **Multiple User Levels**
• Authorize access rights with permission settings that reflect user responsibilities
• Collaborate securely across organizational and geographical boundaries
• Unlimited training and support for all user levels